



Raleigh Plastic Surgery Center Patient Responsibilities

1. Provide Complete and Accurate Health/Medical Information.

A patient, his/her parent or legally designated representative has the responsibility to provide, accurate and complete medical/health information about present complaints/condition, past hospitalizations and surgeries, medication use including over-the-counter products and dietary supplements, as well as any allergies or sensitivities (and the allergic reactions). S/He has the responsibility to report unexpected changes, problems or concerns in his/her condition to the treating doctor.

2. Follow the Agreed-Upon Treatment Plan.

A patient or his/her parent or legally designated representative is responsible for following the treatment plan recommended by the practitioner primarily responsible for his/her care, including showing up for all scheduled appointments at RPSC, and/or with other health care providers involved in the patient's care. The patient is responsible for keeping appointments and, when unable to do so, for notifying the practice prior to the appointment (whenever possible). The patient also has the responsibility of requesting more information/explanation when the treatment plan is not understood.

3. Responsible When Non-Compliant.

The patient or his/her parent or legally designated representative is responsible for his/her actions if s/he refuses treatment or does not follow the practitioner's instructions. If the patient cannot follow through with the treatment, s/he is responsible for informing the physician.

4. Provide Complete and Accurate Demographic Information, and Directive Instructions.

The patient or his/her parent or legally designated representative is responsible for providing complete and accurate demographic information (name, age, address, phone number, insurance information, etc.), and notifying the practice whenever any such information changes. As well, patient will inform his/her provider about any living will, medical power of attorney, or other directive that could affect his/her care.

5. Meeting Financial Obligations.

The patient or his/her parent or legally designated representative is responsible for assuring that the financial obligations of his/her health care are fulfilled as promptly as possible. The patient is responsible for providing accurate information for insurance. The patient accepts financial responsibility to charges not covered by his/her insurance.

6. Comply with Applicable RPSC Policies and Procedures.

The patient or his/her parent or legally designated representative is responsible for following practice rules and regulations affecting patient care and conduct. Patient shall ensure that they have a responsible adult to transport him/her home from the facility and remain with him/her for 24 hours, if required by his/her provider.

7. Respect and Consideration.

The patient or his/her parent or legally designated representative is responsible for being considerate of the rights of other patients and personnel, and for assisting in the control of noise, smoking and the number of visitors. The patient is responsible for being respectful of the property of other persons and of the practice.

8. Lifestyle.

A patient's health depends not just on his/her care, but, in the long term, on the decisions s/he makes in his/her daily life. S/He is responsible for recognizing the effect of lifestyle on his/her personal life.